

Disaster Assistance Information



If you suffered losses from severe storms and flooding that occurred from May 7, 2004 to May 18, 2004, you may be eligible for state and federal disaster assistance. On October 8, the Federal Emergency Management Agency agreed to allow individuals and businesses that suffered storm damage from May 7-18, 2004, to apply for federal disaster aid.

You may be eligible to receive FEMA and State benefits if you live in one of the following counties: Adams, Brown, Calumet, Chippewa, Clark, Columbia, Crawford, Dane, Dodge, Eau Claire, Fond du Lac, Grant, Green, Green Lake, Iowa, Jackson, Jefferson, Juneau, Kenosha, La Crosse, Lafayette, Marathon, Marquette, Milwaukee, Monroe, Outagamie, Ozaukee, Portage, Racine, Richland, Rock, Sauk, Shawano, Sheboygan, Taylor, Trempealeau, Vernon, Walworth, Washington, Waukesha, Waupaca, Waushara, Winnebago, and Wood.

To receive assistance available under the Presidential Disaster Declaration you need to call and apply. You can do this by calling this toll-free number:

Call Toll-Free 1-800-621-FEMA (3362)
For those who use TTY: 1-800-462-7585
Both lines are open 24-hours a day, seven days a week

If you had damages that occurred from May 19 through July 3 you do not need to reapply. However, if you had losses during the new earlier period (May 7-18) that were not considered, you should contact the FEMA Helpline at the same toll-free numbers 1-800-621-FEMA (3362) or TTY 1-800-462-7585 to report these specific damages.

Even if you have received insurance payments as a result of the storm damage, you may be eligible for assistance. Assistance that may be available includes:

- Disaster grants to cover temporary housing assistance
- U.S. Small Business Administration low-interest loans to renters and homeowners to repair homes, replace personal property, as well as assist businesses
- Replacement grants to help meet serious disaster-related needs and expenses not met by insurance or other programs.

Before you call to apply, it is helpful to have the following information ready:

- Your current phone number
- Your Social Security number
- A list of damages and losses you suffered
- The name of your insurance company and your policy number
- Bank account coding if you wish to speed up your assistance with direct deposit

Disaster recovery assistance is available to any individual without regard to race, color, sex, religion, national origin, age, disability or economic status. If you or someone you know has been discriminated against, you should call FEMA at 1-800-621-FEMA (3362) (TTY 1-800-462-7585) or contact your State Office of Equal Rights.